



इंस्टीट्यूट ऑफ बैंकिंग पर्सोनेल सिलेक्शन®

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INSTITUTE OF BANKING PERSONNEL SELECTION

(An autonomous body set up by Reserve Bank of India, Central Financial Institutions and Public Sector Banks)

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CRP CLERKS –XIV

COMMON RECRUITMENT PROCESS FOR RECRUITMENT OF CLERKS

IN PARTICIPATING BANKS (For Vacancies of 2025-26)

Website: www.ibps.in

In case of queries / complaints please log in to <http://cgrs.ibps.in/>

CORRIGENDUM

Important Notice

A Detailed Notification dated 01.07.2024 was issued for recruitment of Clerks under **CRP CLERKS –XIV** and the process is in progress.

As per the decision of the Competent Authority, there is a change in the designation nomenclature for the Clerical cadre in Public Sector Banks. Consequently, the existing designation of **Clerks** has been changed to “**Customer Service Associate**” (CSA) and **this change in designation is effective from 01.04.2024.**

Henceforth, the CRP CLERKS–XIV shall be construed and read as CRP-CSA-XIV [Common Recruitment Process for recruitment of Customer Service Associates (CSA)].

Note : All other terms & conditions as mentioned in the Detailed Notification dated 01.07.2024 remain unchanged. Corrigendum, if any, on this notification will be issued only on the authorised IBPS website www.ibps.in.

Mumbai

Date: 04.11.2024

Director