



Published on January 24, 2025

[PDF \(361.41 KB\)](#)

# RBI releases Annual Report of Ombudsman Scheme, 2023-24

The Reserve Bank of India released the [Annual Report of the Ombudsman Scheme for the period April 1, 2023 to March 31, 2024 \(/en/web/rbi/-/publications/annual-report-of-ombudsman-scheme-2023-24\)](#). The Annual Report covers the activities under the [Reserve Bank – Integrated Ombudsman Scheme \(RB-IOS\), 2021 \(/documents/87730/39016390/RB IOS2021\\_amendments05082022.pdf\)](#) as well as major developments during the year in consumer education and protection and the way forward.

(Puneet Pancholy)  
Chief General Manager

Press Release: 2024-2025/2006



Share this page:



Install the RBI mobile application and get quick access to RBI news!



Was this page helpful?  

[Banking Glossary](#)

[Careers](#)

[Citizens' Charter](#)

[Complaints](#)

[Contact Us](#)

[IFSC/MICR Codes](#)

[Important Websites](#)

[Online Reporting](#)

[Purpose, Values and Vision](#)

[RBI Clarifications](#)

[E-LMS](#)

[Events](#)

[FAQs](#)

[Financial Education](#)

[Forms](#)

[RBI Kehta Hai](#)

[Right to Information](#)

[Subscribe for Notifications](#)

[Tenders](#)

[Timelines for Regulatory Approvals](#)

[Visit RBI's Old Website](#)

Follow us on:



[Disclaimer](#)   [Sitemap](#)

© Reserve Bank of India. All Rights Reserved.

